

# Risco Video Doorbell

[How to install](#)

**RISCO** 

## Table of contents

Specifications

Package contains

How to install

Wiring

Adding to cloud

Troubleshoot

How to connect to wired ethernet

How to reset

How to change owner

Payment info

Sound adjustment of Video Doorbell

## Specifications

Power Supply	12VDC 1Ah
TCP/IP	Wi-Fi, Wired RJ45
Video resolution	2MP
Memory	Built in Micro SD Card 32Gb
Output	1 Chime , 1 Doorlock
Wireless Chimes	8 in total
Reset Button	Backside of the Video Doorbell

For notifications on the mobile device it needs a site subscription.

There's ONLY 1 Video Doorbell possible per site!

The Video Doorbell and the Chime set are out of the box already paired.

## Package Contains

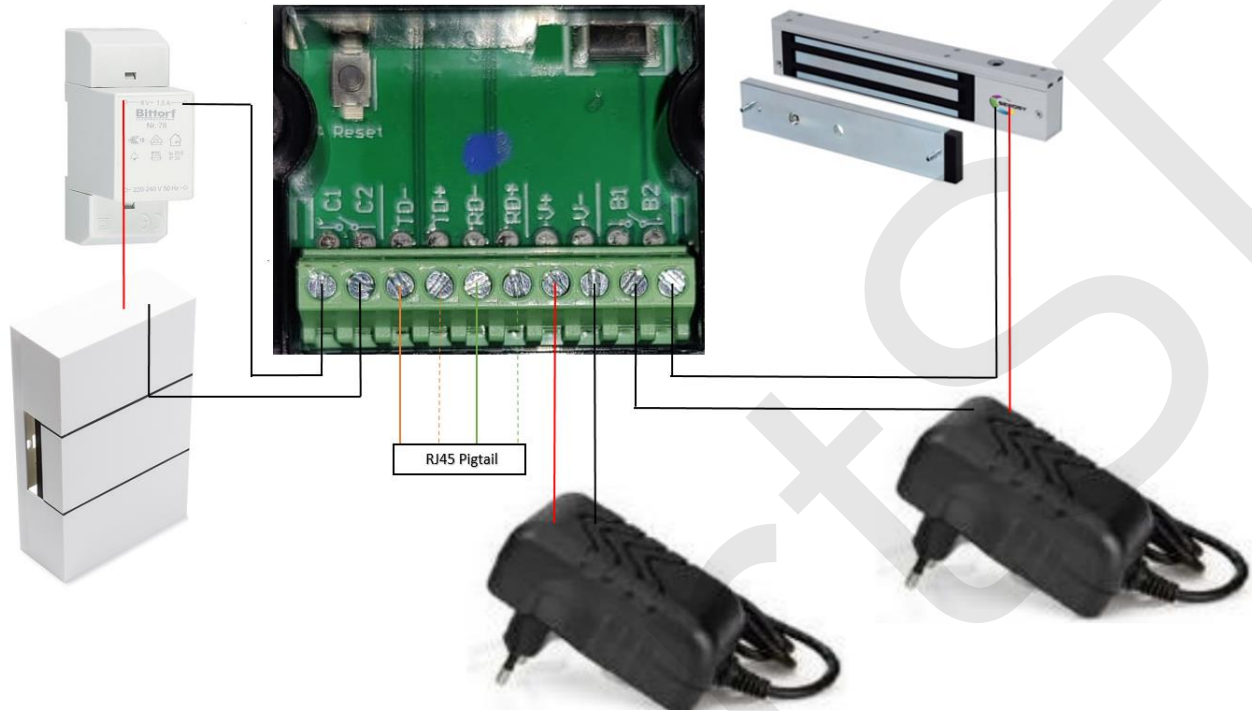


The package contains :

- Video Doorbell
- Rubber cable seal
- QR registration code
- Chime (NO BATTERIES INCLUDED, NEEDS 3X AA BATTERIES)
- Corner mount
- Power supply with 4 additional plugs
- Cable with jack plug for power input Video Doorbell
- Cable for wired ethernet connection on Video Doorbell
- 2 bags of screws with plugs for specific use of mounting
- Drilling template
- Quick guide manual
- Screw driver

## How to install

### Wiring



#### Terminals :

C1&C2 => Is for a wired Chime indoor connection (manual reads 8VAC transformer).

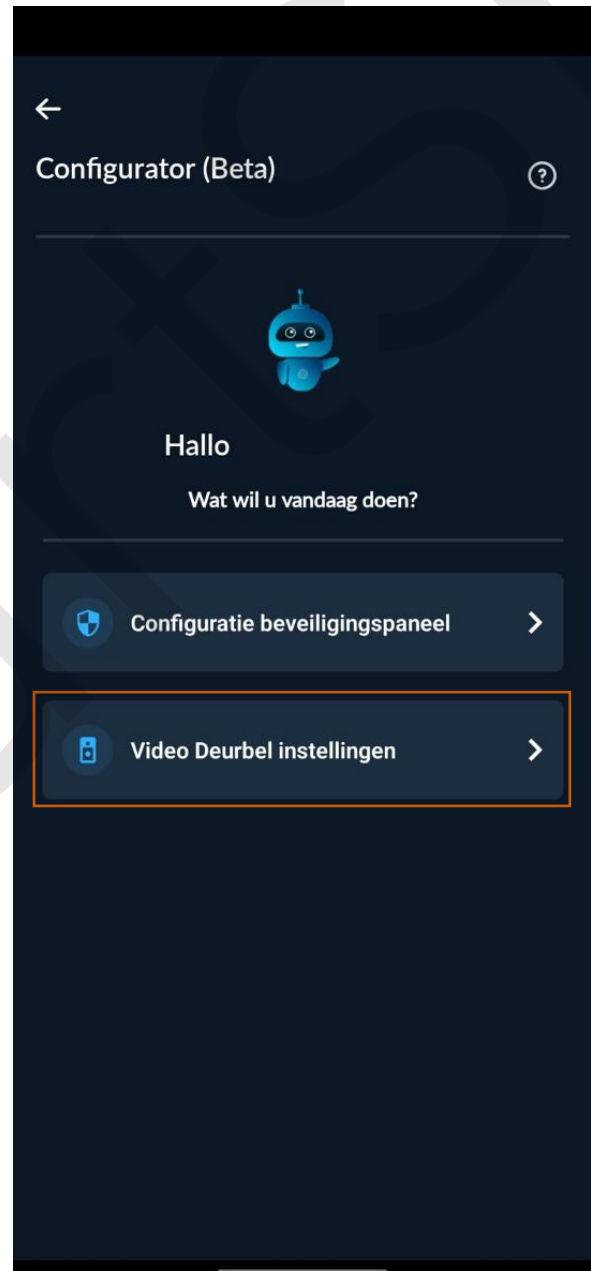
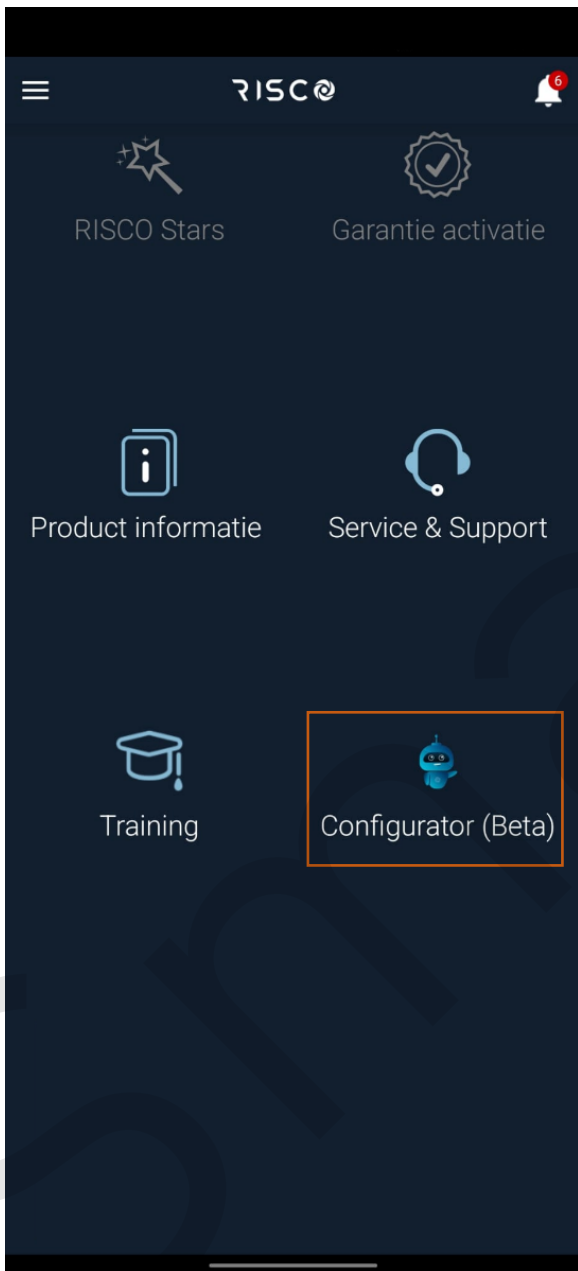
TD&RD => Is for wired ethernet connection. See pigtail for color codes.

V+&V- => Is for powering the Video Doorbell 12VDC 1A.

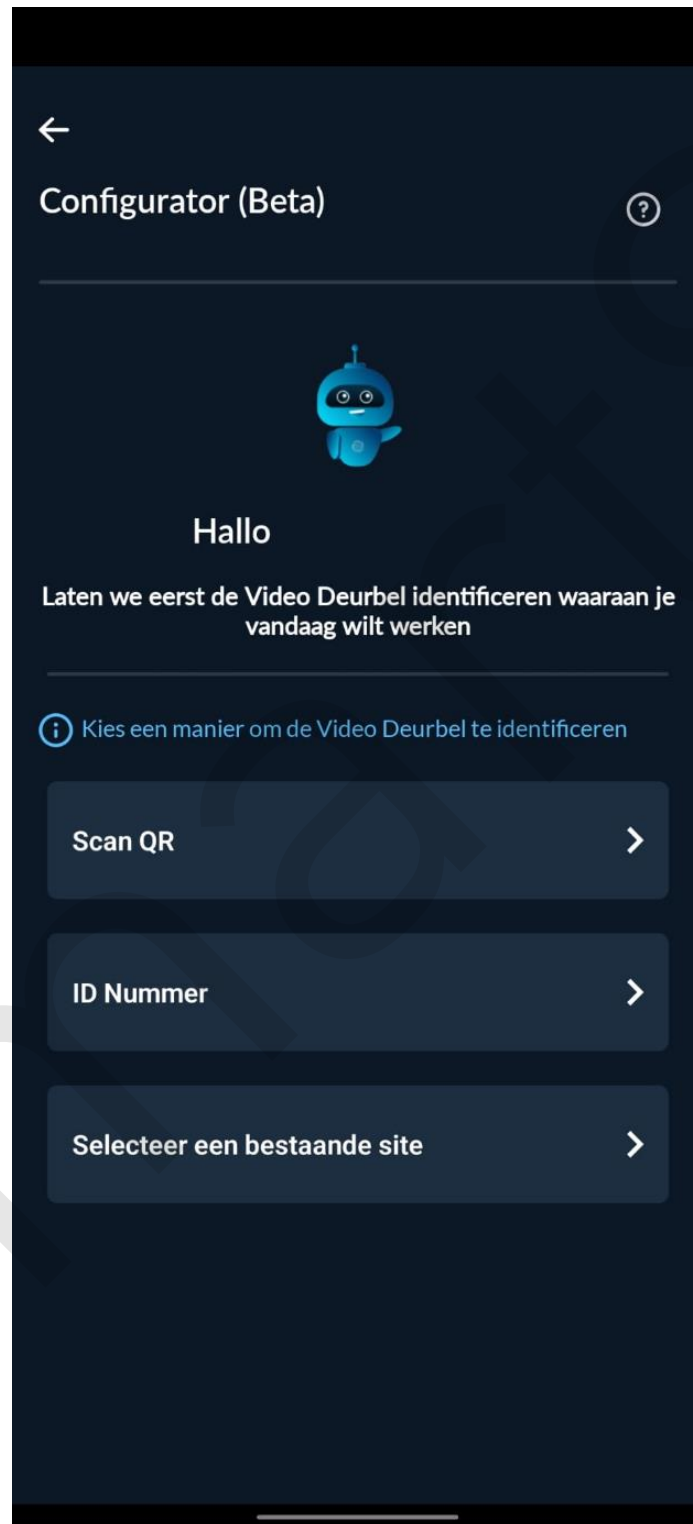
B1&B2 => Is for door unlocking (NO), please use a separate power supply for the door lock.

### Adding to the cloud

Use the Risco "HandyApp" on a mobile device. Login with a Risco installer account and choose for the "configurator (beta)". Then click on the "Video doorbell settings" to add the Video Doorbell to the cloud.



There are 2 options to add the Video Doorbell and 1 option to check which customer has a Video Doorbell.



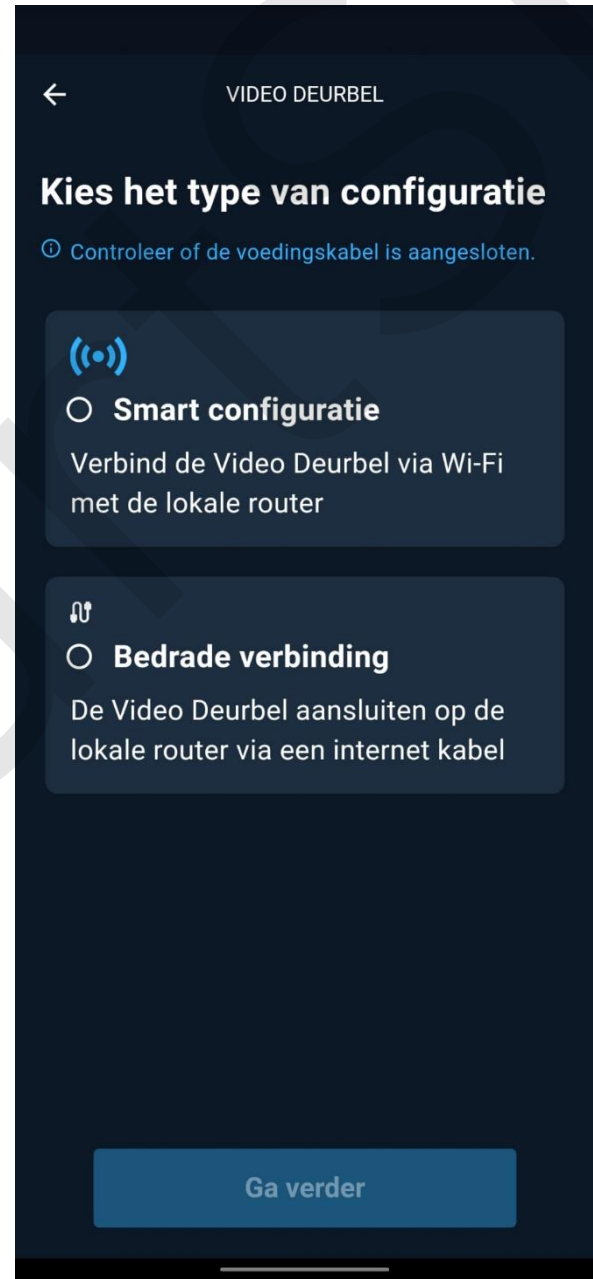
Option 1 is to scan the QR code. The QR code can be found in the package or on the backside of the Video Doorbell. To access the QR code on the backside unscrew the 2 visible screws and slide the inner Video Doorbell piece up.

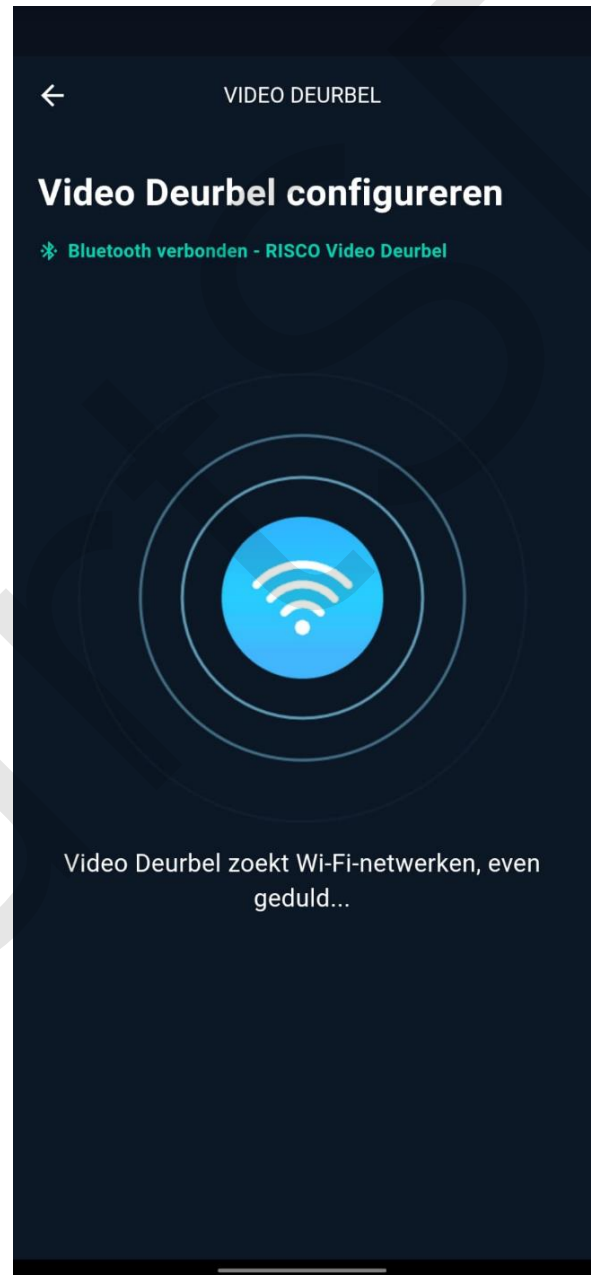


Option 2 is by the serial/ID number written below the QR code.

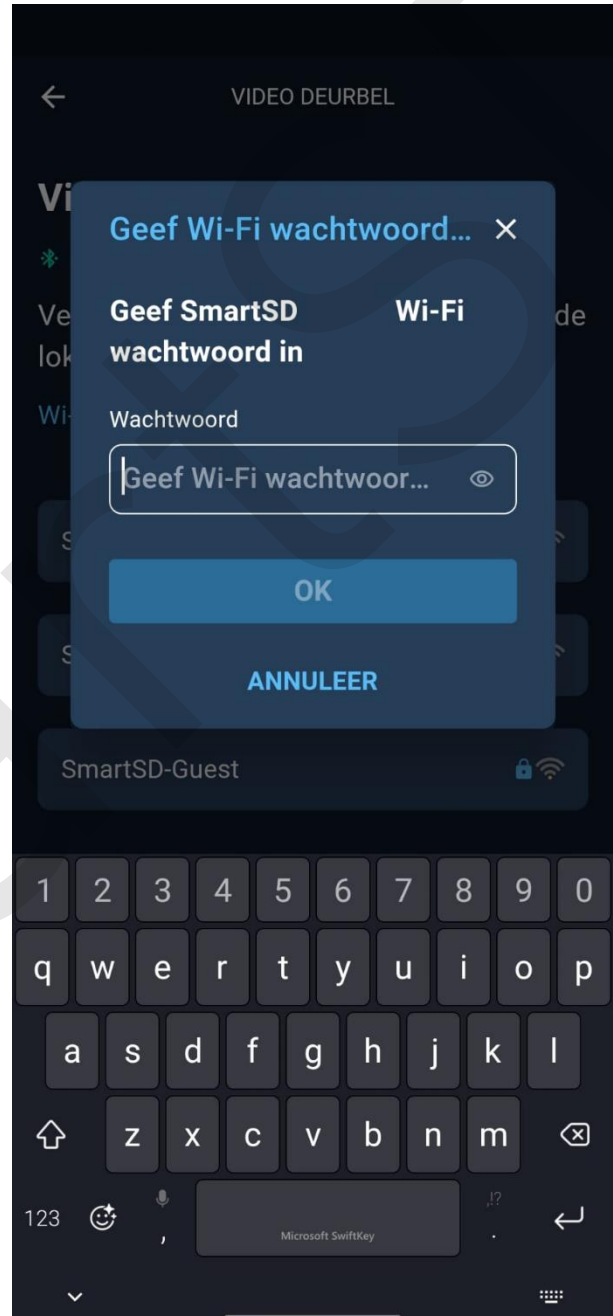


To add the Video Doorbell in the HandyApp. Power the Video Doorbell and keep the app standby. When the Video Doorbell is ready the LED will blink and the voice will say “please use the app to setup the network”. Then use the QR or the number, the app shows that that the Video Doorbell first **NEEDS** to connect to the Wi-Fi! Press start and hold the phone close to the Video Doorbell (manual reads 1meter). When it’s connected to the Video Doorbell. Choose the “smart configuration”, the Video Doorbell will scan the Wi-fi network.

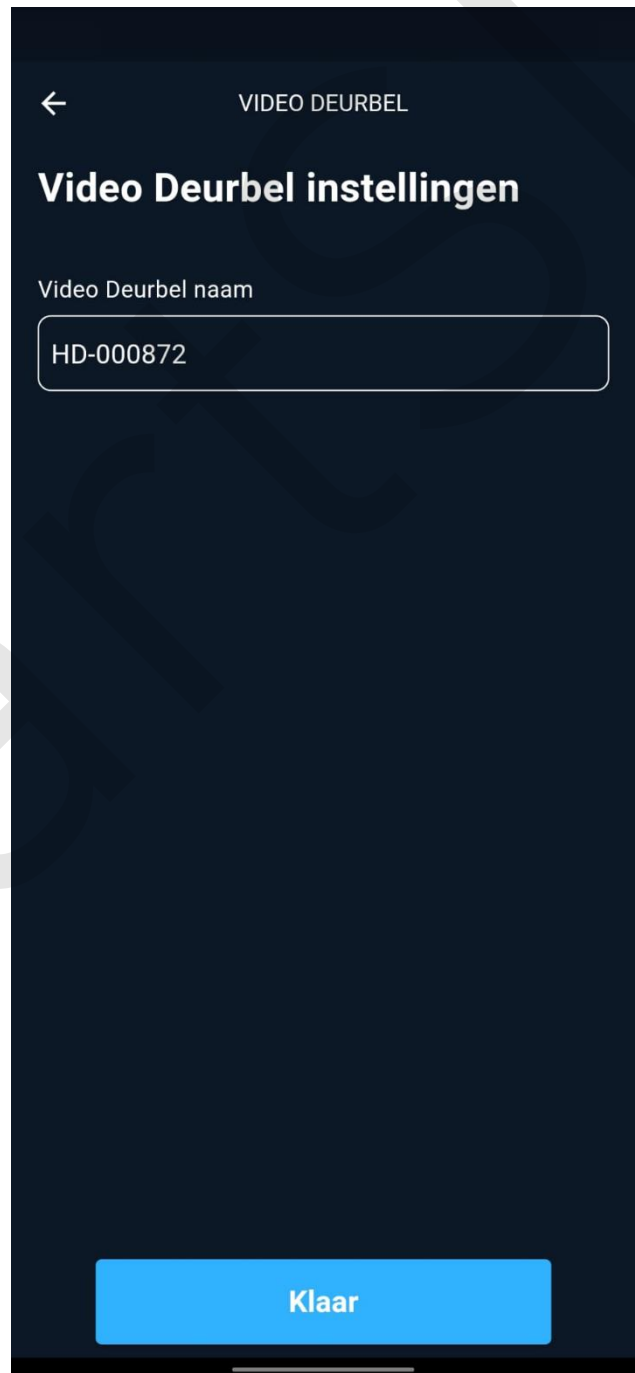
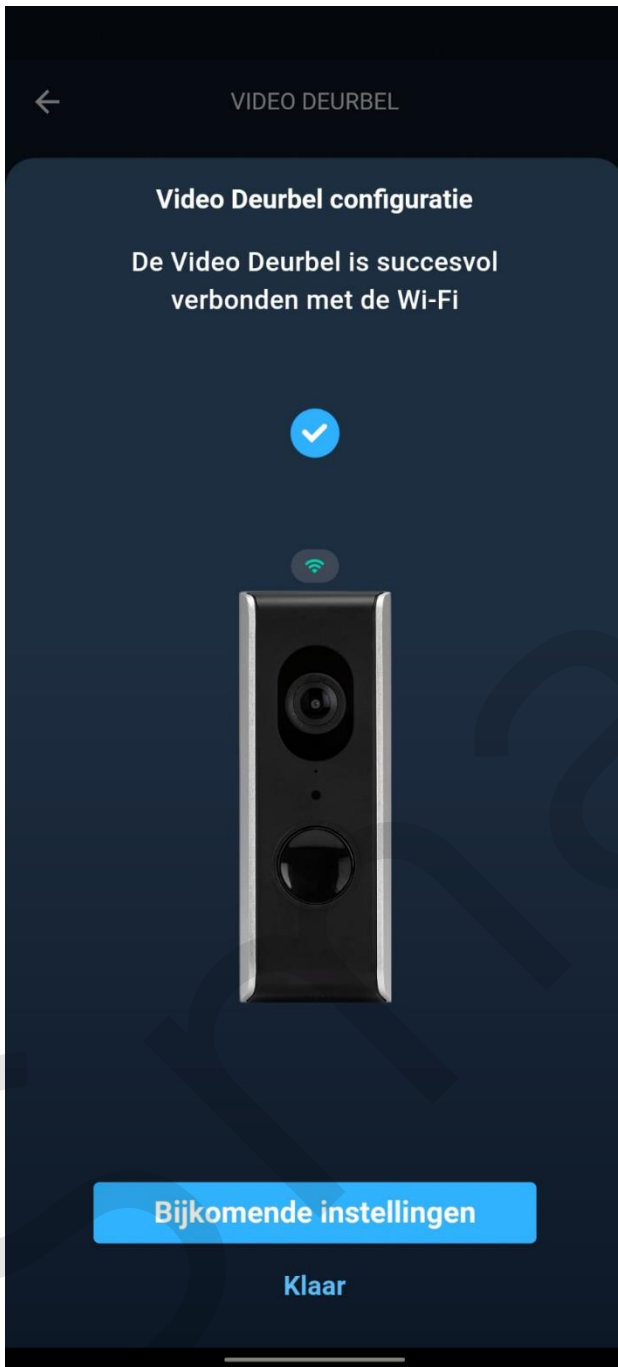




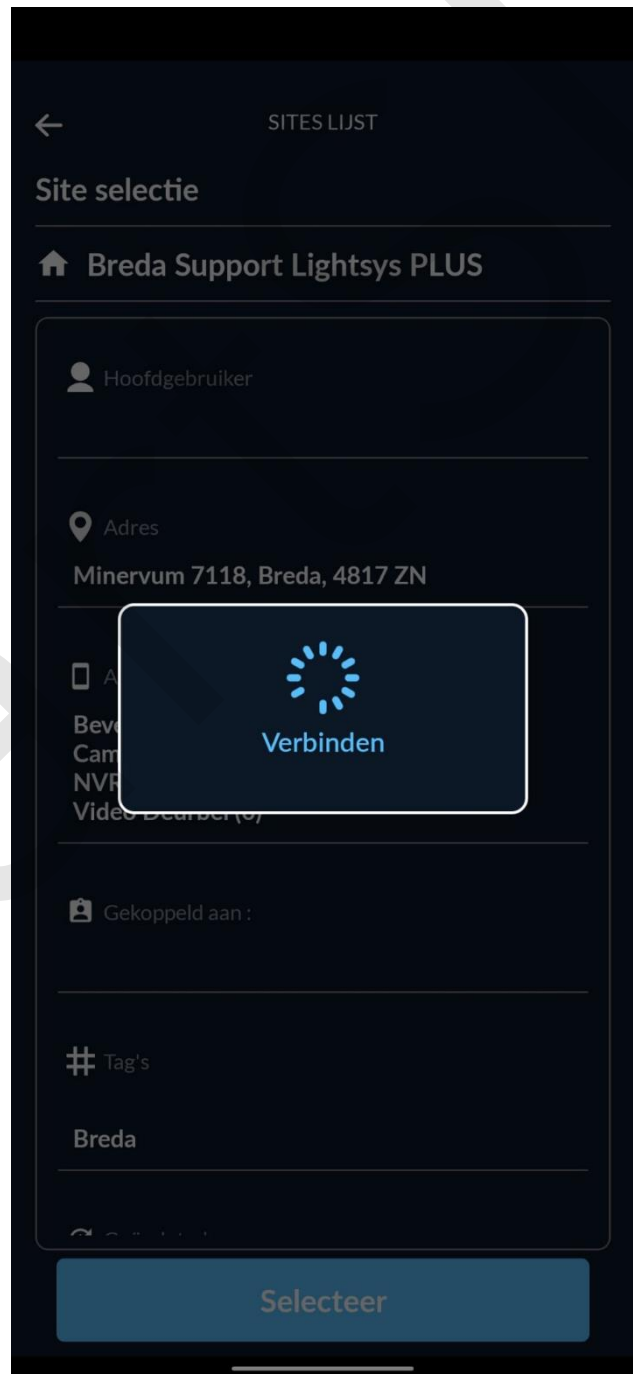
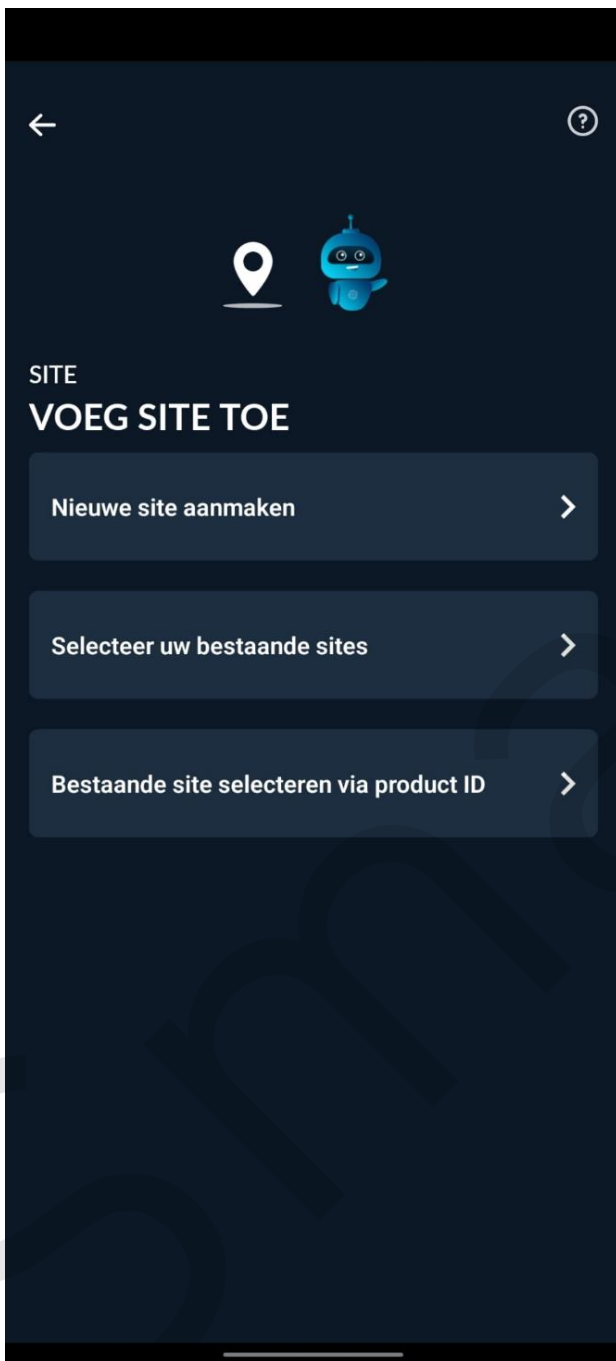
Then choose the network u want to use and fill in the password.



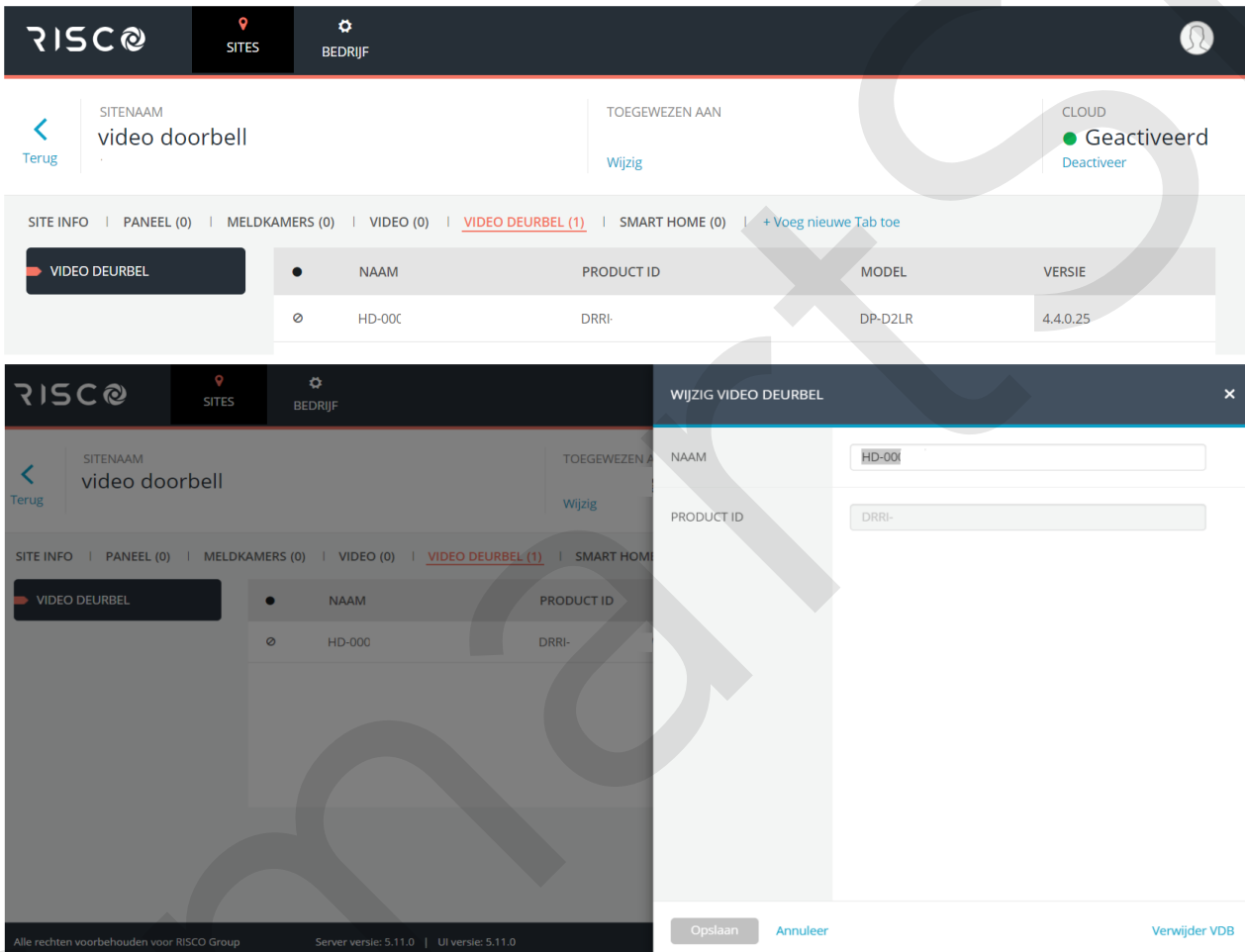
When the Video Doorbell is connected to the Wi-Fi, you can edit the name of the Video Doorbell in the app. Then click the button "Done".



Choose between 2 options to add to a site. First option is to make a new site. The second option is to add to an existing site. For instance the end user already has a Risco product.



When added to a site. You can login to the Risco installer cloud and find the Video Doorbell in the site.



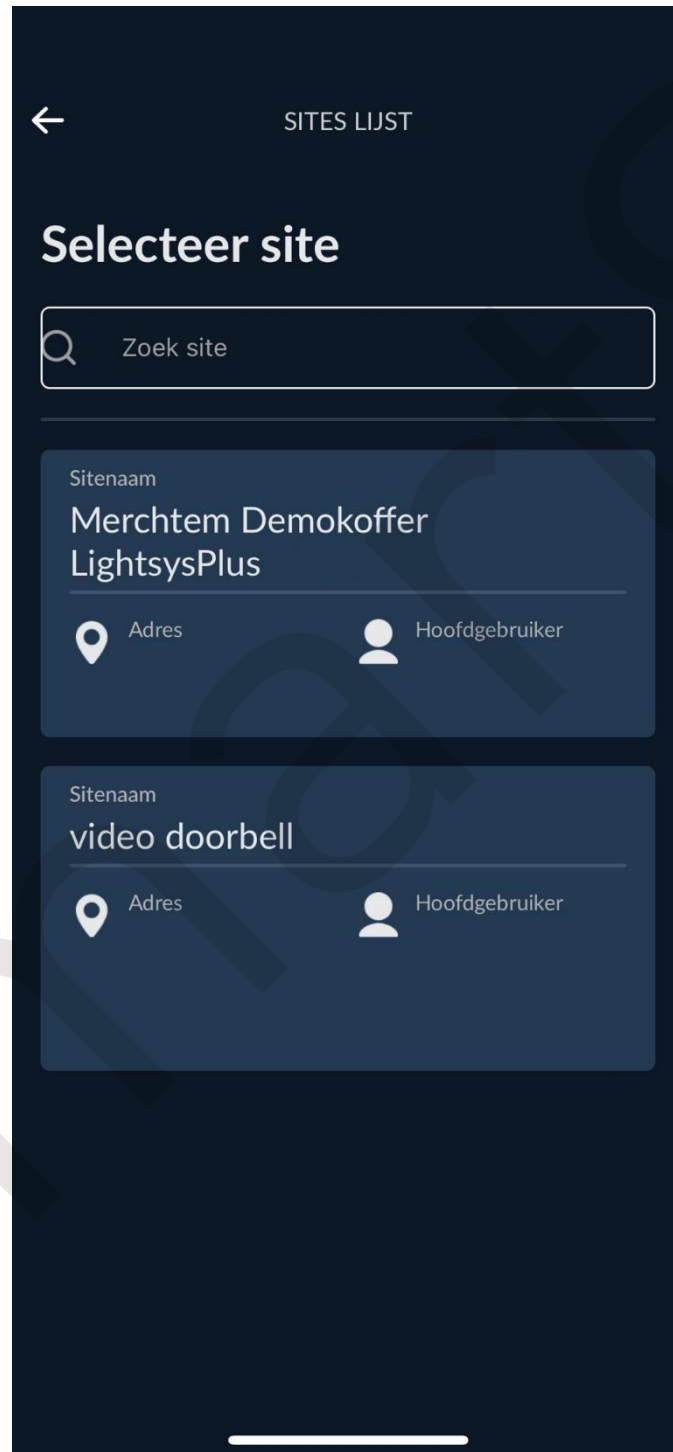
The screenshot displays the Risco installer cloud interface. At the top, there is a navigation bar with the RISCO logo, 'SITES', and 'BEDRIJF' (Company) options. Below this, the page title is 'video doorbell'. A 'TOEGEWEEZEN AAN' (Assigned to) section shows 'Wijzig' (Change) and a 'CLOUD' status of 'Geactiveerd' (Activated) with a 'Deactiveer' (Deactivate) link.

The main content area features a breadcrumb trail: 'SITE INFO | PANEEL (0) | MELDKAMERS (0) | VIDEO (0) | VIDEO DEURBEL (1) | SMART HOME (0) | + Voeg nieuwe Tab toe'. A 'VIDEO DEURBEL' (Video Doorbell) tab is selected, leading to a table with the following data:

NAAM	PRODUCT ID	MODEL	VERSIE
HD-00C	DRRI-	DP-D2LR	4.4.0.25

A modal window titled 'WIJZIG VIDEO DEURBEL' (Edit Video Doorbell) is open, showing input fields for 'NAAM' (HD-00C) and 'PRODUCT ID' (DRRI-). At the bottom of the modal are buttons for 'Opslaan' (Save), 'Annuleer' (Cancel), and 'Verwijder VDB' (Remove VDB). The footer of the interface includes the text: 'Alle rechten voorbehouden voor RISCO Group', 'Server versie: 5.11.0', and 'UI versie: 5.11.0'.

Or check the HandyApp => Configurator => Video Doorbell settings => Select existing site



## Troubleshoot

### How to connect to wired ethernet

When settings for Wi-fi are finished, plugin the wired ethernet connection. Power down and reboot the Video Doorbell. Then the wired connection will be active.

### How to reset

Power needs to be applied, then hold the reset button for 5 seconds until the voice says "Device resetting modus in progress".

After resetting the device, the Video Doorbell needs to be restarted. Unplug and plugin the power. Then wait till the voice says "please use the app to setup the network". Then u can add the Video Doorbell to the cloud.

### How to change Owner

First delete the Video Doorbell in the site of the customer. Then u can reset the Video Doorbell and add it to another site.

### Payment info

The site needs a subscription to receive push notifications in a mobile device. When there are multiple Video Doorbells, then there are multiple sites! So multiple payments for push notifications.

### Sound and volume adjustment of Video Doorbell

The volume of the Video Doorbell is adjustable in 3 volume settings; Low, Middle and High. There are 2 tone sounds. This can be adjusted by clicking the button multiple times.

